



RUSAK

customs resolved

"Coming together is the beginning. Keeping together is progress. Working together is success."

— Henry Ford

RUSAK BUSINESS SERVICES



– SUPPORTING CLIENTS FOR OVER 30 YEARS

We are expert company providing professional services in customs area with international range. Our strengths: efficiency, knowledge, professional staff, modern approach to business and quality of provided services, as well as loyalty towards clients and understanding of their needs.

OUR CORE COMPETENCY CONCENTRATES ON TWO AREAS:

- ↪ CUSTOMS SERVICES OUTSOURCING**
- ↪ TRADE COMPLIANCE AND ADVISORY.**

OUR COMPETENCIES AND TRUSTWORTHINESS ARE CONFIRMED BY AEO CERTIFICATE AND IMPLEMENTED QUALITY MANAGEMENT SYSTEM BASED ON ISO NORMS.

RUSAK BUSINESS SERVICES PROVIDES SERVICES IN OVER 25 OFFICES IN POLAND, PROVIDES COMPREHENSIVE CUSTOMS SERVICES IN UK, SEVERAL CUSTOMS BONDED AND TAX WAREHOUSES AND A RANGE OF SIMPLIFIED PROCEDURE LOCATIONS.

EFFICIENCY, PROFESSIONALISM, EXPERT KNOWLEDGE



CUSTOMS
SERVICES
OUTSOURCING



TRADE COMPLIANCE
AND ADVISORY



AN EXTENSIVE
NETWORK OF
OFFICES



QUALITY OF
SERVICES



OPERATIONAL
EFFICIENCY



EXPERT
KNOWLEDGE



We are able to secure customs debt up to **12,0 m PLN in import** and up to **5,0m PLN in transit** with the possibility to extend the guarantees for selected clients.

OUR CERTIFICATES/AWARDS



IN 2009, WE HAVE OBTAINED AEO CERTIFICATE BY MEETING A RANGE OF CRITERIA INCLUDING: MAINTAINING THE RECORDS OF TRADE AND CUSTOMS OPERATIONS, ADHERING TO THE CUSTOMS PROCEDURES AND REGULATIONS, DOCUMENTED SOLVENCY AND ENSURING SAFETY AND PROTECTION STANDARDS.

AS ONE OF THE MOST DYNAMICALLY DEVELOPING ENTERPRISES IN THE SME SECTOR, WE HAVE ONCE AGAIN BEEN AWARDED THE PRESTIGIOUS GAZELE BIZNESU 2021 RANKING.

ONCE AGAIN, WE HAVE BECOME THE LAUREATE OF THE RENOWNED FORBES DIAMONDS PLEBISCITE. THE TITLE OF FORBES DIAMOND 2022 IS A CONFIRMATION OF BEING AMONG THE BEST COMPANIES IN POLAND.

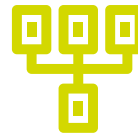
QUALITY GUARANTEED



We are trustworthy and honest business partner for many traders and producers as well as logistics operators. Our clients include both international corporations as well as small and medium enterprises. We provide our services in logistics market since the beginning of market economy in Poland.



**OVER 30 YEARS OF
EXPERIENCE**



**FULL RANGE OF
SERVICES**



**NEARLY 200 EXPERTS
IN THE TEAM**



**OVER 40 LOCATIONS FOR
SIMPLIFIED PROCEDURE**



**NEARLY 30 SPECIALIZED
OFFICES, CUSTOMS
CLEARANCE IN THE UK**



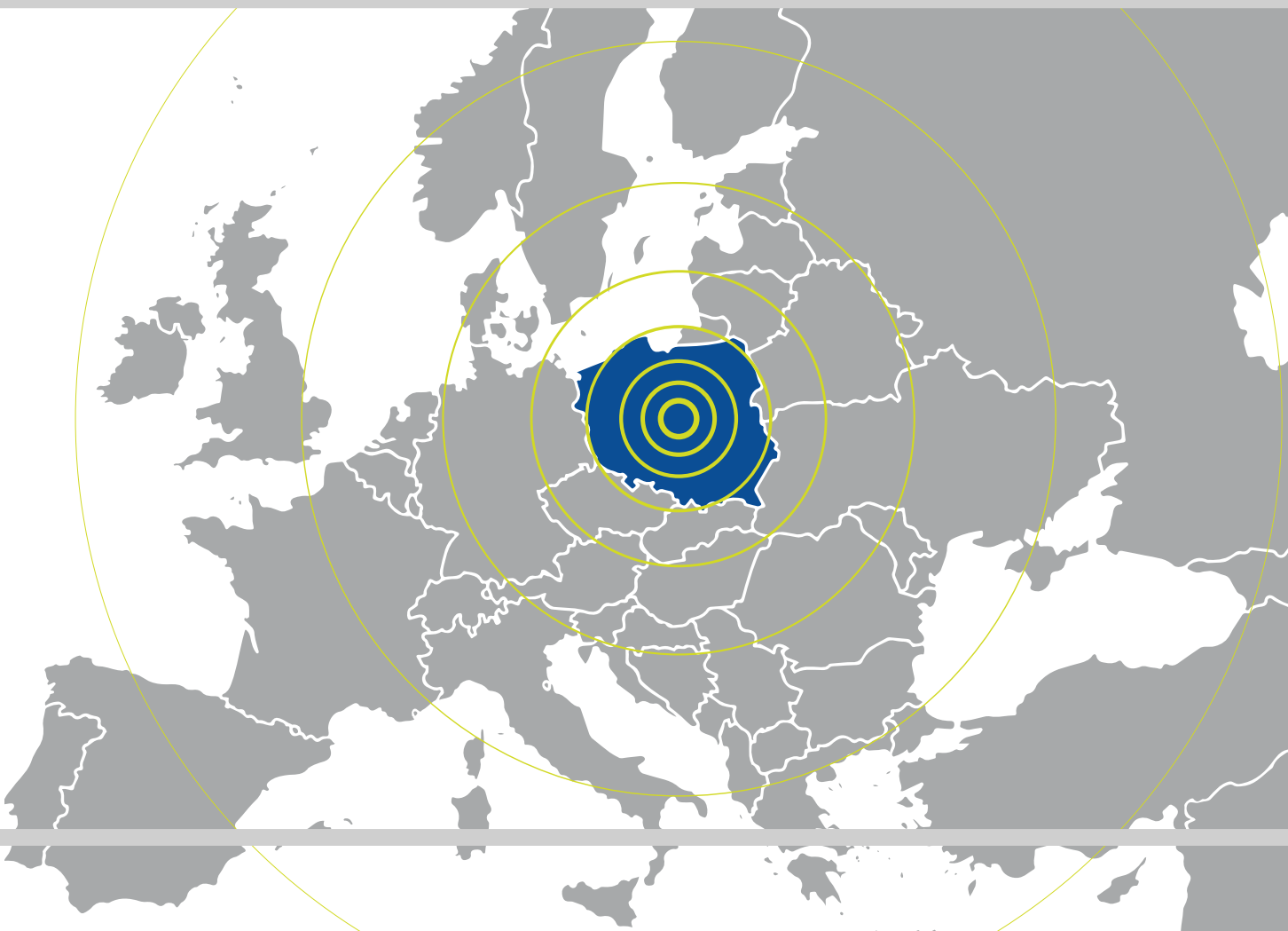
**CUSTOMS BONDED
AND TAX WAREHOUSES**

OFFICES OF RUSAK BUSINESS SERVICES

Everyday by providing complete customs services we contribute significantly to the development and functioning of international trade in Poland. We excelled our professional practice over years, successfully adopting to the subsequent economic and legal changes. Thanks to wide network of our locations we offer international range of provided services.

POLAND

WARSAW
WARSAW AIRPORT
NOWY DWÓR MAZOWIECKI
PRUSZKÓW
BYDGOSZCZ
MSZCZONÓW/GRÓJEC
SUWAŁKI
GDYNIA I GDAŃSK
MAŁASZEWICZE
ŚLĄSK I ZAGŁĘBIE
ŁÓDŹ
WROCŁAW
KRAKÓW
BIAŁYSTOK
DOROHUSK
KORCZOWA
CHYŻNE
ŻARSKA WIEŚ/ŚWIECKO



RUSAK IN UNITED KINGDOM



We provide comprehensive customs services in UK in all customs procedures, including import, export and transit. New Rusak UK operations allow our Clients to realise customs clearance in fully digital, remote manner. Our shared services centre accepts incoming communication by email, EDI and FTP servers as well as our internal workflow system with dedicated Clients access.

UNITED KINGDOM

LONDYNON
CUSTOMS.UK@RUSAK.PL



CUSTOMS SERVICES OUTSOURCING



- ↪ **IMPORT AND EXPORT CUSTOMS DECLARATIONS – SIMPLIFIED AND REGULAR PROCEDURES**
- ↪ **TRANSIT DECLARATIONS THROUGHOUT EUROPE**
- ↪ **IMPORT WITH DEFERRED VAT AND FISCAL CUSTOMS CLEARANCE**
- ↪ **EXCISE TAX AND TAX WAREHOUSES**
- ↪ **COLLECTIVE LOW VALUE CUSTOMS CLEARANCES FOR COURIERS**
- ↪ **CERTIFICATES OF ORIGIN (EUR, ATR)**
- ↪ **PHYTOSANITARY OR VETERINARY CONTROLS, TRADE QUALITY DOCUMENTATION**
- ↪ **CUSTOMS DEBT GUARANTEES**
- ↪ **PARTICIPATION IN CUSTOMS INSPECTIONS**
- ↪ **PREPARATION AND FILING OF INTRASTAT DECLARATIONS**
- ↪ **CUSTOMS SERVICES FOR PARCELS FOR THE E-COMMERCE SECTOR**
- ↪ **CUSTOMS TEAMS DEDICATED TO THE CLIENT'S OPERATIONS**

Rusak Business Services offers complete outsourcing of customs procedures. We employ a team of experts, who support our clients in the even the most complicated logistics and customs processes. We guarantee efficient international supply chain by realising all necessary customs operations.

ADVANTAGES OF CUSTOMS SERVICES OUTSOURCING



FINANCIAL BENEFITS

- ~ Replacement of fixed costs by variable costs
- ~ Lower staff costs
- ~ Lower administration costs in supply chain



OPERATIONAL BENEFITS

- ~ Increased efficiency in customs clearances
- ~ Centralisation and improvement in communication
- ~ Unification of documentation and reporting



BUSINESS GAINS

- ~ Transfer of business risk to intermediary
- ~ No need for administration of customs authorisations
- ~ Services of professional experts ensured
- ~ Ensured compliance in customs activities

AUTOMATION AND DIGITALISATION OF DATA EXCHANGE



Our clients can benefit for automation and digitalisation of data exchange in customs processes.



Electronic data exchange allows for:

- ↪ standardisation of documentation
- ↪ higher efficiency of workers
- ↪ avoidance of mistakes in data processing
- ↪ quick online monitoring of the processes

We have implemented internal software called RUSAKA enabling our clients for online monitoring of statuses in their customs transactions.

RUSAKA helps to manage customs processes and provides the clients with online access to their customs documentation. Furthermore we are able to build customised data exchange interfaces to our client's systems, which increase the speed of customs clearance process.

INTERNATIONAL TRADE ADVISORY



CUSTOMS AUDITS

Audits of import and export processes and documentation
On site audits and remote audits



CLASSIFICATION

Customs tariffs classification
Binding Tariff Information (BTI) – support in applications



ANALYSIS OF CUSTOMS LAW AND REGULATIONS

Legal opinions on customs law
Analysis and optimisation of existing customs authorisations
Management of customs proceedings



ORIGIN

Support in obtaining origin information from suppliers
Calculation of goods origin
Binding Origin Information (BOI) – support in applications
Management of goods origin definition



We connect customs experts' knowledge with operational experience offering wide range of services.

INTERNATIONAL TRADE ADVISORY



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2
3

SPECIAL PROCEDURES / DUTY SAVINGS

Inward and outward processing procedure
End use procedure
Customs bonded warehouses
Duty return proceedings
Assistance in obtaining permits for special procedures



CUSTOMS VALUE

Analysis and verification of customs values



BROKER MANAGEMENT

Pre-and post-clearance audits
Broker contracts and invoicing audits
Complete customs clearance process management



The main purpose of services provided by our company is implementation of customs compliance system.

INTERNATIONAL AND CENTRALISED CUSTOMS CLEARANCE



Our company successfully develops international range of services. Currently we are able to provide our clients with remote customs clearances in export, import and transit procedures in major EU countries. For example we can offer customs clearance in key entry / exit ports like Hamburg, Bremen, Antwerp, Zeebrugge, Rotterdam or UK seaports. This service line is supported by digital data exchange and our partnership with **AEB software platform** (www.aeb.com) and through wide network of cooperants across European Union.

THE KEY BENEFITS FOR OUR CLIENTS ARISING FROM CENTRALISATION OF CUSTOMS CLEARANCES WITHIN ONE CUSTOMS BROKER ACROSS EU ARE FOLLOWING:

- SIMPLIFICATION OF CUSTOMS PROCESS
- ONE DATABASE OF TRANSACTIONS WITH ONLINE STATUS MONITORING
 - DIGITAL DATA EXCHANGE
- SIMPLIFIED AND STANDARDISED CUSTOMS BROKER MANAGEMENT



WHAT IS THE RISK OF LACK OF COMPLIANCE



Our projects concentrate on implementation of internal procedures, conducting audit and controls of executed transactions, monitoring and interpreting international law as well as analysis and implementation of adequate customs compliance management systems.

**THE IMPLEMENTATION OF THE TRADE COMPLIANCE SYSTEM
ALLOWS COMPANIES TO AVOID THREATS AND LOSSES
IN THEIR INTERNATIONAL TRADE ACTIVITIES.**



REPUTATION LOSS



FINANCIAL LOSSES



FRAUD RISK

WAREHOUSES



CITY LOGISTICS WARSAW II



**CUSTOMS BONDED
TAX WAREHOUSES**



**3 000 SQM AREA
CLASS A BUILDING**



ODLEWNICZA 6, WARSAW - ANNOPOL

3 KM - S8 ROUTE

10 KM - CITY CENTER

12 KM - AIRPORT



Warehouses are equipped with modern Warehouse Management System from Mantis - leading European WMS/logistics software and solutions vendor, the latest generation of Still forklifts and Mecalux shelving system.

The warehouse service offer is addressed to importers noticing the benefits of suspension of customs and tax duties and to distributors of excise goods.

SUPPLEMENTARY SERVICES

RUSAK BUSINESS SERVICES



FORWARDING ACTIVITY: SEA FREIGHTS, AIR FREIGHTS, ROAD TRANSPORT, RAIL TRANSPORT, INTERMODAL SHIPMENTS



**WE OFFER TRAININGS,
SEMINARS, WEBINARS
IN THE CUSTOMS AREA**



CONFERENCES



**SUPPORT AND AUDITS
IN AEO CERTIFICATE
IMPLEMENTATION PROCESS**



DISTRIBUTION



CONTRACT LOGISTICS

WE ARE OBLIGED BY EXPERT POSITION



Being aware of possessed knowledge and competencies we eagerly share our skills and conduct our socially responsible business.

TO PROVIDE HIGHEST QUALITY SUPPORT FOR OUR CLIENTS, WE CONSTANTLY MONITOR LEGISLATION PROCESSES IN INTERNATIONAL TRADE. WITH OUR PARTNERS, WE BUILD LONG TERM BUSINESS RELATIONSHIPS.

We were trusted by largest companies in international trade.



RUSAK

customs resolved

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